

Universal Co-operative Urban Bank Ltd

Privacy Policy

Universal Co-operative Urban Bank Ltd., value customers privacy and is committed to protect the customers personal and financial information. This Privacy Policy outlines how we collect, use, store, and protect the customer data.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, address, contact details, date of birth, and identification documents.
- **Financial Information:** Account numbers, transaction history, and payment details.
- **Usage Data:** Online banking activities, device information, and cookies.

2. How We Use the Customer Information

We use the customer information to:

- Provide banking services and manage accounts.
- Process transactions and payments.
- Improve security and fraud prevention.
- Comply with legal and regulatory requirements.

3. Information Sharing

We do not sell or share the customer personal data with third parties except:

- When required by law or regulatory authorities.
- With trusted service providers assisting in banking operations (e.g., payment processors).
- With your explicit consent for specific services.

4. Data Security

We take stringent security measures to safeguard the customer information, including:

- Encryption and secure servers.
- Access controls and regular audits.
- Compliance with banking industry standards.

5. The Customer Rights

You have the right to:

- Access to personal information in mobile application.
- Opt out of marketing communications.

Contact Us

For privacy-related inquiries,

Please contact: info@universalbank.in

Universal Co-operative Urban Bank Ltd.

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